



## *The Grand Spa Services Guidelines*

In order to maximize the enjoyment and benefits of your treatment, we ask that you read this brochure carefully. If you have any questions regarding our guidelines please ask your therapist.

Massage therapy treatments are available for guests 18 years or older.

The massage therapy treatments are provided by licensed professionals.

We request that you arrive 15 minutes prior to your scheduled treatment.

A one-hour cancellation notice is required for all salon and spa services or a 50% cancellation fee will incur.

A shower before your appointment may enhance your enjoyment of this treatment. You are welcome to use our locker facility.

Refrain from eating a large meal at least one hour before your treatment. Do not arrive under the influence of alcohol or recreational drugs. If you feel at this time that you need to reschedule your appointment, we will be happy to accommodate you.

Please inform your therapist if you have any of the following: pregnancy, infections, heart or circulatory conditions, cancer, difficulty breathing, blood clots, arthritis, diabetes or any other condition which may have an impact on your treatment.

The therapist will leave the room so you may disrobe and get under the cover provided. Please do not disrobe until the therapist has left the room.

At all times during the treatment you will remain under the cover with only the part of your body being worked on exposed. Draping is required; we ask that you respect this guideline.

The areas of your body that will be massaged during your treatment are scalp, face, neck, shoulders, arms, hands, legs, feet and back.

The treatment you receive is therapeutic. We request the guests behave in an appropriate manner at all times in the Spa.

Guest comment cards are available to recognize employees or for additional comments.

Prices listed on the Salon and Spa Menu does not include gratuities.